

March 25, 2010

Dear Ms. Binford,

It is without reservation that I offer my commendation to the Binford Group of Indiana Inc and KI for completing a successful project at our Logansport Ivy Tech campus.

The upfront planning coordination your company provided with our interior design firm was excellent. The synchronization between Binford Group and our contractors for the installation of our computer labs was instrumental in our on schedule opening.

Your installation crew showed professionalism and customer focused work. They were well prepared with drawings and directions. Their ability to complete the installation within our tight timeline was impressive. These young men truly wanted to satisfy our needs completely. They worked expeditiously with a positive attitude.

We appreciate your hard work and commitment in making this project a success. The furniture looks great and we've received many compliments about not only the furnishings but the entire building.

Feel free to direct perspective clients and customers to me as a reference for your firms' high capabilities.

Regards,

Mike Karickhoff, Executive Director of Facilities

Kokomo, Logansport, Peru, Wabash